

**MUNICIPALITY OF HIGHLANDS EAST**  
Municipal Performance Measurement Program • 2006 RESULTS

**Questions about MPMP results should be addressed to:**

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**Related documents and links**

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	FIR Reference	Local Government	2006	2005		
1.1	91 0204 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	2.7%	2.8%		

**NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS**

**CONTACT PERSON**

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

	FIR Reference	Fire Services	2006	2005		
2.1	91 1102 13	Operating costs for fire services per \$1,000 of assessment.	\$0.53	\$0.70		

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<b>Police Services</b>			2006	2005	2004	2003	2002
3.1	91 1203 13	Operating costs for police services per person.	\$175.96	\$175.41			
3.2	92 1258 07	Violent crime rate per 1,000 persons.	14.17	8.95	7.83	4.13	7.53
3.3	92 1259 07	Property crime rate per 1,000 persons.	58.93	60.80	48.12	36.44	34.05
3.4	92 1263 07	Total crime rate per 1,000 persons (Criminal Code Offences, excluding traffic).	80.94	91.38	19.40	99.17	54.12
3.5	92 1265 07	Youth crime rate per 1,000 youths.*	20.00	44.00			

**NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS**

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

\*The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.

<b>Roads</b>			2006	2005	2004	2003	2002
4.1	91 2107 13	Operating costs for paved (hard top) roads per lane kilometre.	\$504.71	\$407.38			
4.2	91 2108 13	Operating costs for unpaved (loose top) roads per lane kilometre.	\$1,221.83	\$1,279.77			
4.3	91 2204 13	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$592.32	\$614.89			
4.4	92 2152 07	Percentage of paved lane kilometres where the condition is rated as good to very good.	60.0%	60.0%	60.0%	60.4%	23.96%
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100%	100%	100%	100%	100%

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2005 figures have been changed to conform with 2006 presentation.

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<b>Wastewater (Sewage)</b>			<b>2006</b>	<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>
6.1	91 3110 13	Operating costs for the collection of wastewater per kilometre of wastewater main.	\$2,458.71	\$1,840.43			
6.2	91 3108 13	Operating costs for the treatment and disposal of wastewater per megalitre.	\$32.94	\$31.24			
6.3	91 3109 13	Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).	\$200.52	\$189.04			
6.4	92 3154 07	Number of wastewater main backups per 100 kilometres of wastewater main in a year.	0.00	0.00	0.00	0.00	0.00
6.5	92 3155 07	Percentage of wastewater estimated to have by-passed treatment.	0.00%	0.00%	0.00%	0.00%	0.00%

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**NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS**

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

In 2006, the definition of kilometres of wastewater main was redefined in the collection measure; connections were eliminated.

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Drinking Water			2006	2005	2004	2003	2002
8.1	91 3307 13	Operating costs for the treatment of drinking water per megalitre.	\$614.55	\$447.22			
8.2	91 3310 13	Operating costs for the distribution of drinking water per kilometre of water distribution pipe.	\$6,112.13				
8.3	91 3309 13	Operating costs for the treatment and distribution of drinking water per megalitre (Integrated System).	\$1,170.73	\$914.61			
8.4	92 3355 07	Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.	14.0000	1.1055	0.0000	0.0000	0.3200
8.5	92 3356 07	Number of water main breaks per 100 kilometres of water distribution pipe in a year.	0.0	0.0	0.0	0.0	0.0

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

In 2006, the definition of kilometres of distribution pipe was redefined in the distribution measure; connections and hydrants were eliminated.

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Solid Waste Management (Garbage)			2006	2005	2004	2003	2002
9.1	91 3403 13	Operating costs for garbage collection per household.	N/A	N/A			
9.2	91 3503 13	Operating costs for garbage disposal per household.	\$106.44	\$143.43			
9.3	91 3604 13	Operating costs for solid waste diversion (recycling) per household.	\$27.60	\$22.86			
9.5	92 3452 07	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	0.233	0.000	0.000	0.000	0.000
9.6	92 3552 07	Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.	7	5	5	5	5

Sch. 92 Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Facility Name	Days 2006	Days 2005	Days 2004	Days 2003	Days 2002
3553 Bicroft	0				
9.7 3554 Highway 28	0				
3555 Mumford Road	0				
3556 Glamorgan	0				
3557 Monmouth	0				
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List facilities in the order they appear in the 2006 FIR.

			2006	2005	2004	2003	2002
9.9	92 3656 07	Percentage of residential solid waste diverted for recycling (based on combined residential and Industrial/Commercial/Institutional tonnage).	39.1%	51.0%	33.1%	33.4%	32.78%

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		<b>Parks and Recreation</b>	2006	2005	2004	2003	2002
10.1	91 7102 13	Operating costs for parks per person.	\$29.16	\$29.59			
10.2	91 7202 13	Operating costs for recreation programs per person.	\$6.68	\$7.24			
10.3	91 7303 13	Operating costs for recreation facilities per person.	\$149.64	\$131.61			
10.4	91 7304 13	Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).	\$189.69	\$168.44			
10.5	92 7255 07	Total participant hours for recreation programs per 1,000 persons.	2,418	N/A			

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Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

\*The numerator for the open space measure was redefined in 2006 as hectares of municipally owned open space.

\*\* The measure for recreation facilities was split into a measure of indoor recreation facilities and a measure of outdoor recreation facility space. The new measures are defined as municipally owned facilities.

		<b>Land Use Planning</b>	2006	2005	2004	2003	2002
12.1	92 8154 07	Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.	0%	0%	0%	0%	0%

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